**PROTECTION AND PERMANENCY INFORMATION MEMORANDUM, 15-01**

**TO:** Service Region Administrators

Service Region Administrator Associates

Service Region Clinical Associates

Regional Program Specialists

Family Services Office Supervisors

**FROM:** Tina Webb, Assistant Director

Division of Protection and Permanency

**DATE:**  January 9, 2015

**SUBJECT:** “A Family’s Guide to the Child Welfare System” Handbook Posted Online

[A Family's Guide to the Child Welfare System](https://manuals.sp.chfs.ky.gov/Resources/Related%20Resources%20Library/A%20Familys%20Guide%20to%20the%20Child%20Welfare%20System.pdf) handbook has been posted on the [Related Resources](https://manuals.sp.chfs.ky.gov/Resources/Pages/relatedResources.aspx) browser of the online SOP manual. This guide provides an outline of what a family may experience as they navigate through the social services system throughout the life of a case. The information contained in this guide is based on federal and state guidelines, and while it is not expressly geared toward Kentucky, the content is consistent with this agency’s practice.

If you have any questions regarding this memorandum, please contact:

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